

Wolf & Kline – SMS Privacy Policy

Effective Date: July 1, 2026

Wolf & Kline Property Management, Inc. (“Wolf & Kline,” “we,” “us,” or “our”) respects your privacy. This SMS Privacy Policy explains how we collect, use, and protect information when you opt in to receive text messages from us.

1. Information We Collect

When you opt in to receive SMS messages from Wolf & Kline, we may collect:

- Your mobile phone number
- Your name
- Your message history with us
- Any information you provide in response to our text messages

2. How We Use Your Information

We may use SMS information to:

- Communicate about rental properties, applications, appointments, maintenance, leasing, account notices, and other property management-related communications
- Respond to your inquiries
- Send updates or reminders you have requested
- Improve our customer service and communication

3. Sharing of Information

We do not sell, rent, or trade your mobile phone number or SMS opt-in information. We may share information only as needed:

- With service providers who help us send text messages or manage communications
- If required by law, regulation, subpoena, court order, or legal process
- To protect our rights, safety, customers, or property

4. Consent to Receive SMS Messages

By providing your mobile number and opting in, you consent to receive text messages from Wolf & Kline at the number you provided. Consent is not a condition of purchasing, renting, or leasing any property or service.

5. Opt-Out

You may opt out of SMS messages at any time by replying **STOP** to any text message you receive from us. After you opt out, you may receive one final confirmation message.

6. Help

If you need assistance, reply **HELP** to a text message or contact us at:

- **Email:** info@wolfkline.com
- **Phone:** 717-859-2010

7. Message and Data Rates

Message and data rates may apply, depending on your mobile carrier and plan.

8. Security

We use reasonable safeguards to protect the information we collect, but no method of transmission or storage is completely secure.

9. Changes to This Policy

We may update this SMS Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date.

10. Contact Us

If you have questions about this SMS Privacy Policy, please contact us at:

Wolf & Kline Property Management, Inc.

1749 Old Rothsville Road, Lititz, PA 17543

info@wolfkline.com

717-859-2010