

# Wolf & Kline -- SMS Terms & Conditions

Effective Date: July 1, 2026

These SMS Terms & Conditions apply to text messages sent by Wolf & Kline Property Management, Inc. (“Wolf & Kline,” “we,” “us,” or “our”).

## 1. Program Description

By opting in to receive SMS messages from Wolf & Kline, you agree to receive text messages related to our property management and rental services. These may include:

- Appointment reminders
- Leasing and application updates
- Maintenance or service notifications
- Resident communications
- Responses to inquiries
- Other account or service-related messages

Message frequency may vary.

## 2. Consent

By providing your mobile phone number and opting in, you authorize Wolf & Kline to send SMS messages to that number. Consent is not a condition of renting, leasing, or receiving services.

## 3. Charges and Fees

Message and data rates may apply. Charges depend on your mobile carrier and plan. You are responsible for any charges billed by your wireless provider.

## 4. Opt-Out Instructions

You may cancel SMS messages at any time by replying **STOP** to any message. After you send STOP, we may send a confirmation message to confirm that you have been unsubscribed.

## 5. Help Instructions

For assistance, reply **HELP** to any message or contact us at:

- **Email:** [info@wolfkline.com](mailto:info@wolfkline.com)
- **Phone:** 717-859-2010

## 6. Eligibility

You must be the account holder or have the account holder's permission to enroll a mobile number for SMS messages.

### **7. Carrier Liability**

Wireless carriers are not liable for delayed or undelivered messages.

### **8. Privacy**

Your use of our SMS program is also subject to our SMS Privacy Policy.

### **9. Changes to These Terms**

We may update these SMS Terms & Conditions at any time. Updates will be posted on this page with a revised effective date.

### **10. Contact Information**

If you have questions about these SMS Terms & Conditions, contact us at:

**Wolf & Kline Property Management, Inc.**

1749 Old Rothsville Road, Lititz, PA 17543

info@wolfkline.com

717-859-2010